

2021-12-14  
1998-353-C

Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Level 3 Communications, LLC		FEIN/SSN:	
DBA/FKA:		Telephone # 919-554-7720	
Mailing Address: 150 Fayetteville St., Mall Ste 970			
City: Raleigh		State: NC	ZIP Code: 27601
ILEC	IXC X	CLEC X	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: The Corporation Company			
Mailing Address: 7700 E. Arapahoe Rd, Ste 220			
City: Centennial		State: CO	ZIP Code: 80112

As required by Commission rules and regulations  
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
<b>General Manager</b>			
Name: Derek Kelly			
Address: 150 Fayetteville St., Mall Ste 970			
City: Raleigh		State: NC	ZIP Code: 27601
Phone: 919-554-7720	Email: Derek.T.Kelly@lumen.com		Fax: 919-554-7669
<b>Emergency Contact – Non Office Hours</b>			
Name: UNICall			
Phone: 866-864-2255	Email:		Fax:
<b>Customer Relations/Complaints Rep</b>			
Name: Kandi Gaines			
Address: 555 Lake Border Drive			
City: Apopka		State: FL	ZIP Code: 32703
Phone: 407-889-6388	Email: uswpuc@lumen.com		Fax: 407-814-5749
<b>Complaints Rep for Complaint Escalation</b>			
Name: Scott Belka			
Address: 931 14th Street			
City: Denver		State: CO	ZIP Code: 80202
Phone: 720-779-8369	Email: scott.belka@lumen.com		Fax: 720-578-2751
<b>Customer Toll Free Contact Number: 800-201-4099</b>			
<b>Engineering Operations</b>			
Name:			
Address:			
City:		State:	ZIP Code:
Phone: 877-453-8353	Email:		Fax:
<b>Test and Repair</b>			
Name:			
Address:			
City:		State:	ZIP Code:
Phone: 877-453-8353	Email:		Fax:

RECEIVED

FEB 05 2021

PSC SC  
MAIL / DMS

UTILITY REPRESENTATIVE INFORMATION			
<b>Regulatory Officer</b>			
Name & Title: Derek Kelly - Government Affairs Director			
Address: 150 Fayetteville St., Mail Ste 970			
City: Raleigh		State: NC	ZIP Code: 27601
Phone: 919-554-7720	Email: Derek.T.Kelly@lumen.com		Fax:
<b>Annual Report Form Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Dual Party Invoice Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Universal Service Fund Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Gross Receipts Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Lifeline Contact</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst - State Government Affairs	Date: 2/4/2021

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

**AND**

Office of Regulatory Staff  
Attn. Kari Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201